

Network Plus Achieves Accurate Insights and Operational Efficiency Through Data Modernisation

Network Plus, a leading UK utility and infrastructure service provider, faced significant operational challenges as rapid growth pushed revenues close to £1 billion. Reliance on over 50 disconnected Excel spreadsheets for financial and operational reporting led to inefficiencies, inaccuracies, and governance gaps. To address these issues, Network Plus implemented a centralised Microsoft Fabric data platform, transforming fragmented processes into systemised, accurate reporting. This initiative not only eliminated manual errors but also provided leadership with accurate insights for informed decision-making.

Challenge

Network Plus operates as a critical partner to utilities providers, delivering regional assets, equipment, and skilled teams to maintain and repair infrastructure such as gas, water, and electricity networks. Their competitive edge lies in rapid response, enabled by strategically deployed regional assets and long-term service commitments.

However, rapid growth—approaching nearly £1 billion in revenue—introduced significant operational challenges. Financial and operational reporting relied on over 50 disconnected Excel spreadsheets, creating inefficiencies and inaccuracies. Manual processes led to flawed profit and loss reporting, exposing gaps in governance and decision-making. To sustain growth and maintain their competitive advantage, Network Plus needed to modernise operations and consolidate data for accurate insights.



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About Network Plus



Network Plus is one of the UK's leading utility and infrastructure service providers, delivering essential projects that keep communities connected and businesses running. With over 5,000 skilled professionals and 94 depots nationwide, they partner with major utility companies to design, build, and maintain critical networks across power, water, gas, telecoms, transport, and more.



Solution Overview

Network Plus embarked on a comprehensive data transformation initiative. The first step was migrating fragmented spreadsheet data into a centralised Microsoft Fabric data platform, enabling systemised and accurate reporting. This transition uncovered critical flaws in existing manual processes, providing transparency and governance that were previously lacking.

Beyond data consolidation, the project introduced a structured reporting framework for leadership teams, ensuring reliable financial and operational metrics.



Outcome

The transformation delivered significant results. Network Plus eliminated errors caused by manual spreadsheet reporting, ensuring accurate financial and operational data. Reporting processes were streamlined, reducing time and effort for monthly and quarterly cycles. Leadership teams gained the ability to make informed decisions based on systemised, trustworthy data. Furthermore, the initiative established a foundation for ongoing data strategy work, uncovering new opportunities for automation and advanced analytics across the organisation.

Next Steps

Find out how Cloud Formations can help you with your data journey.

Contact us on contactus@cloudformations.org or scan the QR code to book a meeting with us



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